



Phone

(920) 459-3281



Email

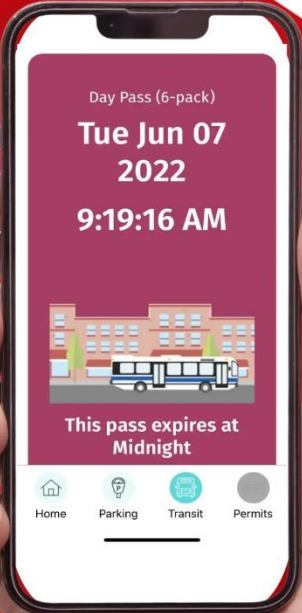
contact@shorelinemetro.com



On the Web

www.shorelinemetro.com

www.facebook.com/shorelinemetro



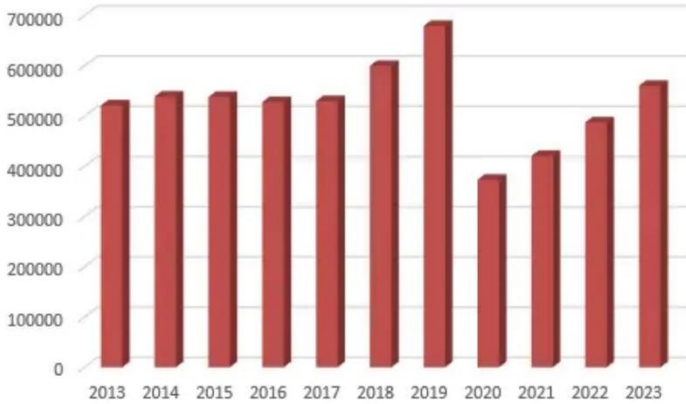
Purchase fares
24/7 on any
smart device
using the
HotSpot App!

2023 ANNUAL REPORT



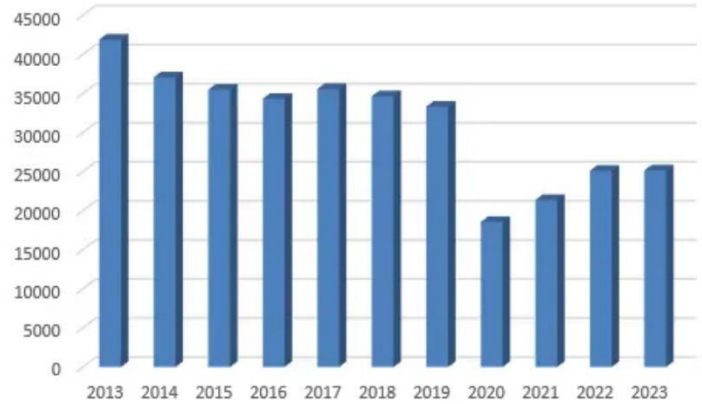
Inside the Numbers

Shoreline Metro Revenue Trips & Stats



2023 Ridership | 560,155
 Revenue Hours | 37,903
 Revenue Miles | 528,343
 Trips per Revenue Mile | 14.79

Metro Connection Revenue Trips & Stats



2023 Ridership | 25,173
 Revenue Hours | 10,286
 Revenue Miles | 136,079
 Trips per Revenue Mile | 2.45

Year-in-Review

- Took delivery of four (4) new Glaval 25-foot paratransit buses funded through CARES Act (100 percent).
- Expanded the Harbor Centre Express Trolley route to include several popular attractions including Bookworm Gardens, JMKAC Art Preserve and 3 Sheeps Brewing.
- Purchased an Automatic External Defibrillator (AED) for the Shoreline Metro office.
- Safety: Two (2) accidents resulted in claims paid by insurance company, and ten (10) preventable accidents or incidents.

Budget Highlights

- Modest expense increases in the 2024 budget were generated by a new labor agreement and maintenance fees associated with software partners.

Looking Ahead

- Potential expansion of public transit services to South Pointe Enterprise Campus and neighboring housing developments in 2025.
- Improvements including additional bus shelters to be added in 2025 in coordination with developments in several high-traffic areas.

Recognition

- Shoreline Metro was recognized by CVMIC as a Member Spotlight Award Winner for its creation and implementation of an Entry-Level Driver Training Program. The Entry-Level Driver Training Program is used by many municipalities in throughout the state in response to new requirements for Commercial Driver's License training by the Federal Motor Carrier Safety Administration. The award was for \$2,000.

