TIPS FOR USING THE
PARKING METERS
MOBILE PAYMENTS | APP | COINS

HotSpot

TIP #1: Refunding Unused Time

If you're ready to leave but you have unused time, simply hit the "Refund Session" in the HotSpot Parking app session.

Unused parking will be refunded to your wallet and be used on future parking.

Add Time   **Refund Session**

TIP #2: One Zone, Many Options

If you have multiple stops, you can add time to a Zone and switch parking stalls within the Zone for the duration of your paid parking.

Enter the Zone in the app or scan the QR code (zone entered automatically) and make your payment. You can now park anyone in that zone for the duration of your paid time.

Need more time? Simply purchase more time in the app or with the QR code.

TIP #3: No Time, No Problem.

When paying with the HotSpot app or Fast Pay (QR code), the meter will not display any time.

Your payment has been received when you see the confirmation. Our system uses your license plate to verify active and paid customers. Please refer to the app or web browser for confirmation and accurate time remaining on your vehicle.

TIP #4: Pay Using App or QR Code

Coin payments have minimal benefits so take advantage of truly convenient parking using the app or QR code.

FOR MORE INFO, WWW.SHORELINEMETRO.COM/PARKINGUTILITY