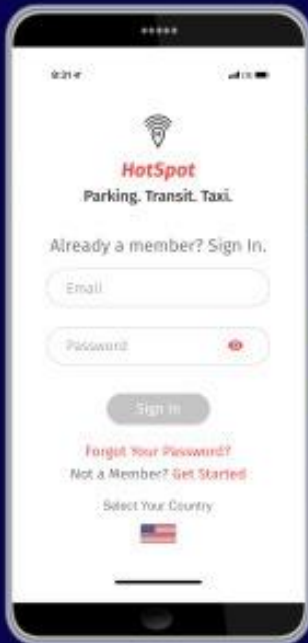


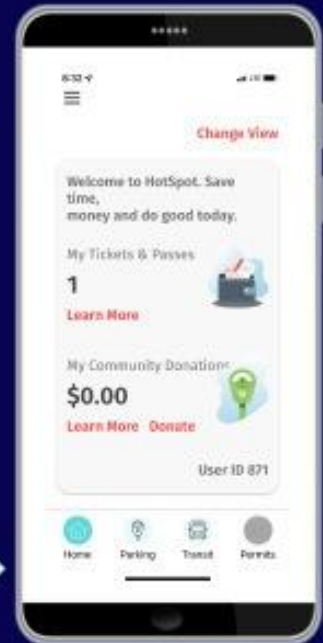
Customer Setup Instructions for HotSpot Mobile Fares App

STEP 1: SETUP

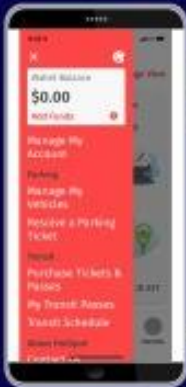


- OPEN THE APP.
- CLICK "GET STARTED".
- SETUP YOUR LOCATION
USA - WISCONSIN - SHEBOYGAN
- ENTER YOUR EMAIL.
- SETUP PASSWORD.

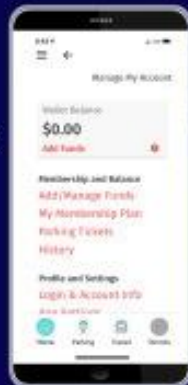
WHEN SETUP IS COMPLETE, YOU SHOULD SEE THIS SCREEN.



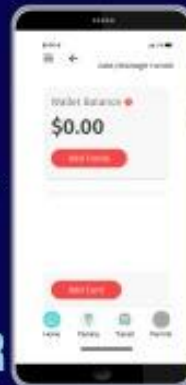
STEP 2: ADD FUNDS



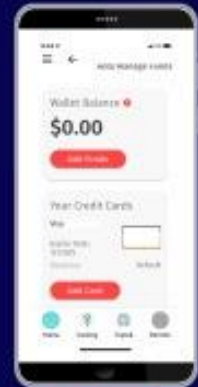
- CLICK ON THREE BARS IN UPPER LEFT.
- CLICK "MANAGE MY ACCOUNT"



- CLICK "ADD/MANAGE FUNDS."

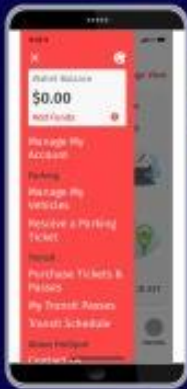


- CLICK "ADD CARD" AND ENTER YOUR CARD INFO.



- YOUR CARD INFO WILL NOW APPEAR ON THE SCREEN.

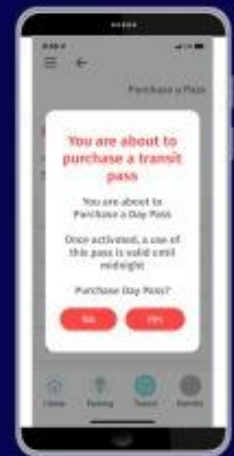
STEP 3: PURCHASE FARES



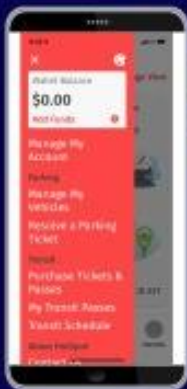
- CLICK ON THREE BARS IN UPPER LEFT.
- CLICK "PURCHASE TICKETS & PASSES"
- CLICK "MY CITY" AND CHANGE TO SHEBOYGAN



- SHORELINE METRO FARES WILL BE LISTED.
- CLICK ON THE FARE YOU WISH TO PURCHASE.
- YOU WILL RECEIVE A PROMPT. CLICK "YES".



STEP 4: USE YOUR FARES



- CLICK ON THREE BARS IN UPPER LEFT.
- CLICK "MY TRANSIT PASSES"
- CLICK ON YOUR PURCHASED FARE(S). FARES WILL START WITH "SHEBOYGAN" IN YOUR LIST.



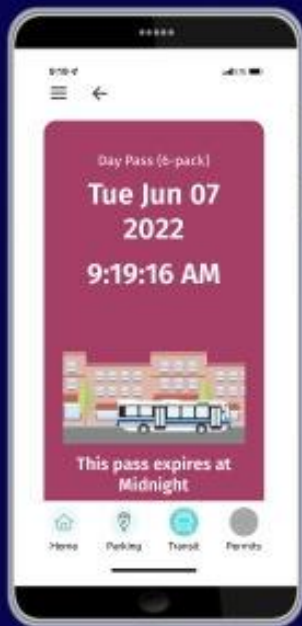
- CLICK "3 NORTH" TO REVISE YOUR ROUTE.
- THEN CLICK "BOARD BUS".



- CLICK "BOARD BUS" YOUR FARE WILL LISTED AS THE FARE BEING USED.

YOUR FARE IS NOW READY FOR USE.

STEP 5: HOW TO USE



- **ACTIVATE YOUR FARE PRIOR TO BOARDING THE BUS.** FARES ARE GOOD FOR 15-MINUTES ONCE ACTIVATED. DAY PASSES EXPIRE AT END OF DAY. MONTHLY PASSES EXPIRE AT END OF CALENDAR MONTH.
- **SHOW THE DRIVER YOUR PHONE WHEN BOARDING.** DRIVER MUST VERIFY YOUR FARE IS PAID AND IS CURRENT. COUNTERFEIT FARES WILL NOT BE ACCEPTED.
- **SECURITY FEATURES ARE BUILT-IN.** DATE AND TIME ARE UPDATED AUTOMATICALLY. BUS SCROLLS ON SCREEN. SCREEN FLASHES WHEN PRESSED.