

## PHASE 5

**Effective:**  
**MONDAY**  
**AUGUST 31**

### Moving Into Phase Five:

Shoreline Metro's phase-in approach to service is critical to the safety and well-being of customers and team members. Returning to regular service continues in this phase but does not increase the risk to our customers and employees.

*High-risk individuals may be more susceptible to the virus and should continue to take extra precaution during this phase and travel only when absolutely necessary.*



### Service Guidelines of Phase Five:



#### NEW

- **Masks Required for all Customers**
- **Increase Capacity Restrictions to 50%**
  - 30 customers on Shoreline Metro buses and 5-8 customers on Metro Connection buses.

#### NO CHANGES

- Regular weekday service from 5:45 a.m. to 8:45 p.m. for all routes.
- Regular Saturday service from 7:45 a.m. to 5:45 p.m. for all routes.
- Weekday Morning and Evening Shuttle services available.
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- Fares charged for all trips.

### General Guidelines:



Maintain social distancing on the bus and in all public areas of the Bus Transfer Station.



Wash hands before and after using the bus with the provided handwashing stations.



Face masks are required by all customers.



Stay home when feeling sick especially when experiencing symptoms related to COVID-19.