

The Bus Buddy Program



Brought to you by:



Welcome aboard Shoreline Metro! Taking the bus is a fun, relaxing and easy way to get around town. Whether it's to work or school, shopping or commuting, taking the bus is a great way to get to your destinations.

Learning to ride the bus is fun and easy with the help of an experienced Shoreline Metro "Bus Buddy". Our "Bus Buddy" program pairs you up with a knowledgeable, experienced user of the bus or staff member which makes learning simple and easy!

The "Bus Buddy" program is a complimentary service to our passengers. Scheduling a "Bus Buddy" is free and only takes a couple minutes!



What is a Bus Buddy?

An experienced travel companion, user or staff member of Shoreline Metro. We match each new rider with a Bus Buddy to help them become comfortable and knowledgeable with using the bus.

Who can request a Bus Buddy? Anyone interested in becoming more comfortable and familiar with using the bus.

Is there a fee for a Bus Buddy? There is no charge for the Bus Buddy program. All Bus Buddies are experienced users or staff members of Shoreline Metro and are complementary to our customers.

When do Bus Buddies ride?

A Bus Buddy is available during all regular service hours. We ask that you schedule a Bus Buddy with us at least 48 hours in advance.

What can I learn from a Bus Buddy?

A Bus Buddy is knowledgeable with routes, times, fares and policies. A Bus Buddy will teach you how to:

- read bus maps and schedules
- plan your trip and ride your routes
- pay fares and purchase passes
- prepare for the "what ifs" of bus riding
- "dos" and "don'ts" of riding the bus
- ride the bus with confidence

Best of all...it's customized to meet your needs!

Schedule a Bus Buddy Today!

(920) 459-3287

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Taking the bus is an easy, relaxing and fun way to get to work, school, shopping or visiting friends! But when you don't know how to use the bus, it can be a scary experience!

Shoreline Metro takes the fear and anxiety out of using the bus by partnering with Google Transit. Catching the bus at your favorite locations has never been easier! With Trip Planning through Google Transit, you'll always know the when, where, and how of taking the bus!

Start your today at www.shorelinemetro.com and follow the Trip Planning link!

Step 1 – Enter your pickup location or address.

Step 2 – Enter your drop off destination or address.

Step 3 – Click "search". Your trip will be planned using Shoreline Metro's bus routes and times. Expand the route by clicking on "more options and times". It's that easy!

Download Google Maps for iOS and Android and do your trip planning on the go! You're mobile and so is Shoreline Metro!

All You Need to Know About

Riding the Bus!



In This Pamphlet:
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Trip Planning



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Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs & activities receiving Federal financial assistance. (42 U.S.C. Section 2000d).

Shoreline Metro is committed to practicing non-discrimination. If you believe you have been subjected to discrimination you may file a complaint with the Shoreline Metro Title VI Coordinator.

For more information you may visit us at shorelinemetro.com & view the "Riders Rights" page by clicking on the Riders Services tab or you may call the Shoreline Metro Title VI Coordinator at 920.459.3285

UPDATED AUGUST 2017

Bikes on Buses

Getting around on the City Bus has never been easier!



What is Bikes on Buses?

“Bikes on Buses” is a unique feature available on all Shoreline Metro buses that allow passengers to *bike and bus* to their destinations. Each bus can accommodate up to two bikes at one time.

What is the cost?

There is no cost or additional fee to take your bike on board. Just “rack n’ roll”!

Why Bike and Bus?

Customers like to bike and bus to breeze home in a hurry, dodge the rain, and to access those places that the bus doesn’t get quite close enough to. Plus it’s great exercise!

How do I use the Bike Racks?

The bike racks are easy to operate and quick to use. Just follow the following simple steps and techniques and you’ll be biking and busing in no time!



How to Load your Bike onto the Bus

1. Wait for the bus at any of Shoreline Metro’s bus stops and be ready to board when the bus pulls up to your stop.
2. Before you step in front of the bus, make sure it comes to a complete stop and the bus driver sees you.
3. Squeeze the handle labeled “pull” on the top of the rack to lower the rack.
4. Lift your bike onto the slot, placing your front tire into the area labeled “front wheel”. If no other bikes are on the rack, please use the rear slot closest to the bus.
5. Pull the spring-loaded support arm out and over the front tire and let it rest on the top portion of the tire.
6. Remove any loose articles from your bike before placing it on the bus.
7. Board the bus and pay your fare.
8. Before exiting the bus, remind the driver that you will be unloading your bike.
9. Pull out the spring-loaded support arm and remove your bike. Fold up the rack by squeezing the pull handle (if rack is empty).
10. Go to the nearest curbside and have a great ride!



Popular Destinations

NORTHBOUND

Route 3 North

RCS • Walgreens • Piggly Wiggly • Pigeon River Elementary School • Cooper Elementary School

Route 5 North

Eisner Court Apartments • Save-A-Lot • Grant Elementary School • Memorial Hospital • North High School • YMCA • Senior Activity Center

Route 7 North

Pick N Save • Sheboygan Clinic • St Nicholas Hospital • Jefferson Elementary School • Field of Dreams • Sheboygan Police Department

Route 10 North

Big Lots • Shopko • Festival Foods • Taylor Heights Pick N Save • Sheboygan Clinic • Marcus Theaters Job Center

SOUTHBOUND

Route 3 South

South Pier/Blue Harbor • Horace Mann MS • Bio Life • UW Sheboygan • Old Wisconsin • Georgia Ave Apartments • Sheridan Elementary School

Route 5 South

Shoreline Metro Office • Rockline Industries Indian Meadows Mobile Home • Southtown Mall Heritage Square • Lakeshore Display

Route 7 South

South High School • Longfellow Elementary Sunnyside Mall • Country Village • Boys & Girls Club • Lakeshore CAP • Jackson Elementary

Route 10 South

Walmart • Washington Square • ALDI • Goodwill Acuity • Nematik • Sheb. Co. Detention Center

KOHLER/SHEBOYGAN FALLS

Route 20 North/South

Kohler Company • Woodlake Market • ADRC Piggly Wiggly • Forest Ave Mobile Home Park Walmart • Deere Trace Shopping Center

FARES

Cash.....	\$1.75
Half Fare	\$0.85*
Adult Token	10 pack/\$13.00
Student Token.....	10 pack/\$11.00**
Student Punch Card	10 rides/\$11.00**
Half Fare Pass.....	10 rides/\$8.50*
Day Pass.....	\$3.00
(Unlimited rides for a calendar day)	
Monthly Pass	\$48.00
(Unlimited rides for a calendar month)	
Transfers.....	FREE
(Valid on the next connecting bus only)	
Children under Age 5	FREE
(Free with proper supervision)	

*Half Fare: Senior citizens 65 years or older, individuals with disabilities and Medicare cardholders are eligible.

**Students K-12 eligible for student fares.

PASS & TOKEN OUTLETS

Purchase bus passes and tokens at these convenient Sheboygan locations:

- **Festival Foods** – 595 S Taylor Drive
- **Pick N Save** – 1317 N 25th Street
- **Piggly Wiggly** – 2905 N 15th Street
- **Piggly Wiggly** – 3124 S Business Drive
- **Transfer Station** – Pennsylvania Avenue
- **Piggly Wiggly** – Sheboygan Falls location

SERVICE HOURS

Routes: Weekdays, 5:45am-8:45pm
Shuttle service from:
5:15am-5:45am and 8:45pm-9:15pm

Saturdays, 7:45am-5:45pm

Shuttle service from:
7:15am-7:45am and 5:45pm-6:15pm

Office: Weekdays, 8:00am-5:00pm